PROTECT YOURSELF

The University of California encourages you to protect yourself in response to the Accellion cybersecurity incident. This sheet contains information to help you take appropriate steps. Be sure to note that all resource websites referred to in this sheet are listed on the back.

Register for the Experian IdentityWorks (URL on page 2)

The university has purchased this service and made it available to you. Some individuals have expressed concern about entering all their personal information into yet another service and getting it stolen. While nothing is zero risk, the risk of not registering with Experian is much greater than the risk of registering with Experian.

If you need step-by-step help registering with Experian, there is a **video tutorial** you can watch, prepared by UC San Diego. Si necesita ayuda para registrarse con Experian, hay un **video tutorial** en español que puede ver, preparado por UC Santa Barbara. (URLs on page 2)

For help with enrolling, you may also call **(866) 617-1923** and reference engagement number **DB26512**.

A number of have enrolled in the Experian IdentityWorks service have received alerts that their Social Security numbers and other sensitive information have been found on the dark web, possibly due to this incident. This will likely continue.

Here are some suggestions on what to do to **prevent identity theft** (URLs on page 2)

1. Strongly consider **freezing your credit reports** with all three agencies, or at least enabling fraud alerts. This prevents criminals from opening lines of credit in your name and ruining your credit score. You can easily "unfreeze" your credit report temporarily whenever you legitimately need it accessed in the future.
2. **File your tax returns ASAP each tax season**. This prevents criminals from filing fraudulent tax returns in your name and getting any refund delivered to them instead of to you.
3. **Monitor your bank account statements** more closely for suspicious transactions, enable fraud alerts if your bank supports them and immediately report anything suspicious to your financial institution.
4. Do not use passwords or secret account recovery questions/answers that can be inferred from your personal information (e.g., name of your street). Consider using randomly generated passwords instead and store answers in a **secure password manager.**
5. Watch out for suspicious emails or social engineering attempts to threaten you into giving the senders your money. Do not respond to them or click on any links; simply forward them to **security@uci.edu**.

If you have safety concerns as a result of this incident (e.g., if you are a DV or stalking survivor), **please click here.**

Thank you for protecting yourself.
Please remember to see page 2 for all the resources mentioned above.

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USEFUL LINKS

Protect yourself with complimentary ID theft protection:
https://ucnet.universityofcalifornia.edu/data-security/protect-yourself/index.html

Frequently asked questions about the Accellion data breach:
- English: https://ucnet.universityofcalifornia.edu/data-security/updates-faq/accellion-faq.html
- Spanish: en español https://ucnet.universityofcalifornia.edu/data-security/preguntas-frecuentes-accellion_04.20.21.pdf
- Chinese: 这里 https://ucnet.universityofcalifornia.edu/data-security/acp-accellion-faqs_1-2_chinesesimplified.pdf

Step-by-step English video tutorial prepared by UCSD:
https://ucnet.universityofcalifornia.edu/data-security/index.html

Video tutorial paso a paso en español preparado por UCSB:
https://www.youtube.com/watch?v=X4ems46ApKI

How to prevent identity theft:
https://www.identitytheft.gov/databreach

Identity theft protection tips:
https://security.uci.edu/id-theft.html

How to freeze your credit:
https://oag.ca.gov/idtheft/facts/freeze-your-credit

Secure password management tools:
https://security.uci.edu/secure-computer/password-manager.html

Get a free identity protection PIN from the IRS:
https://www.irs.gov/identity-theft-fraud-scams/get-an-identity-protection-pin

Online account with Social Security Administration:
https://www.ssa.gov

Scan here for information and links listed on this page

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